

# OUR LADY OF PEACE RESIDENTIAL HOSPICE/HOME

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## PATIENT CARE POLICIES AND PROCEDURES

## POLICY: VISITORS

DATE: March 15, 2021

### POLICY STATEMENT:

Our Lady of Peace Home (OLPH) recognizes the need to mitigate the risk to patients, staff and visitors from contracting the Corona virus in the facility. OLPH also recognizes that many patients wish to see their loved ones during their stay at OLPH. To accommodate both the need for safety and patient wishes,

General OLPH visiting hours are 11:30 a.m.-3:30 p.m. for first floor patients and 12 p.m.- 4 p.m. for second floor patients Monday – Sunday. Two screened visitors over the age of 17 may visit at one time during visiting hours. Others may visit as long as there are no more than two at a time in the patients’ room.

End of Life visiting hours are two screened visitors over the age of 17 may visit a patient during imminent death situations during the day or night. Others may visit as long as no more than two in the room at one time. The Charge Nurse of the Floor on which the patient is cared for will contact the designated visitors when the patient’s death appears imminent.

This policy is subject to change as circumstances warrant.

### PROCEDURES:

- Upon admission, patient and/or responsible party will be given this policy.
- Visitors must come to the Front Entrance of Our Lady of Peace Home, use the intercom outside the door to announce their arrival and say who they are here to visit.
- Visitors may bring items into the building with the exception of food, drink or lilies (other flowers are acceptable)
- Designated staff, wearing appropriate Personal Protective Equipment (PPE), will meet the visitors at the Front Entrance and admit them to the vestibule inside the front entrance. Proper social distancing is required.
- Staff will instruct visitors to use provided hand sanitizer, put on a clean mask and social distance from others who may be waiting to check in.
- Visitors will then be instructed to use the Visitor Management System (FILTRPASS) for check in which will include certifying that they have no known symptoms of COVID-19 and scan for temperature. Visitors will also receive a name badge that must be worn throughout their stay.
- Any visitor who answers affirmatively to any question regarding known symptoms of Covid-19 or a temperature of 100 degrees or more must immediately leave the premises.
- Upon leaving OLP, visitor should stop at the FILTRPASS system and push the check-out button and follow check out instructions.
- Visitors will be restricted to the room of the patient they are here to see while in the facility. The only exception to this restriction is use of the visitors only rest rooms or during patient care to a designated waiting area outside the patient’s door. First floor visitor must only use the first-floor visitors rest room. Second Floor visitors must only use the second-floor visitor restroom.
- Visitors who leave the facility for any reason will not be re-admitted until the next day unless the Charge Nurse approves them for re-entry due to extenuating circumstances.
- Staff will offer visitors who must stay longer than four hours light meals.
- Visitors MUST keep their mask on at all times while at OLP, practice social distancing and appropriate handwashing. If there is a violation of this policy visitor will be asked leave the premises immediately.